

February 5, 2021

Dear Jeanne Jugan Community,

The home continues with surveillance testing of all residents and staff on a weekly basis. We have had no recent cases of COVID 19 and started communal dining, small group activities and mass. The home also started limited visitation for friends and family. Many of the residents have received their second inoculation of the Pfizer COVID 19 vaccine. The home has an additional date scheduled for Feb 9, 2021 for the few residents/staff who may need to receive the second vaccine.



As the home starts to feel some sense of normalcy, we want to make sure that all of you receive our visitation policy approved by the RI Department of Health. Starting on February 8<sup>th</sup>, we will be increasing the number of scheduled visits. If you have any questions, please give us a call. The Sisters are willing to assist with visitors connecting virtually with the residents also. **Please make sure to share this email with other family members and friends who may wish to visit.**

The following are the steps in the process of visiting:

1. Starting on Wednesday, January 20, we will be accepting calls for appointments for visitation.
2. All visits will be scheduled by appointment only. If you do not have an appointment, you will not be permitted to visit.

3. All visits will be scheduled with the receptionist at the front desk. The schedule for 30-minute visits is as follows:
  - a. Monday, Tuesday, Thursday and Friday, 2:30, 3:15 and 4:00 p.m.
  - b. Wednesday, 6:30, 7:15 p.m.
  - c. Saturday, 9:30 and 10:15am
4. **We ask that family members/friends restrict their visits to one family visit per week, one to two adults per visit.**
5. Please do not visit if you are sick or have the following symptoms: cough, fever, shortness of breath, body aches/muscle aches, chills, runny nose or stuffy nose, sore throat, diarrhea, headache, nausea or vomiting, fatigue, recent loss of taste or smell.
6. Please do not visit if you have been recommended to self-isolate or self-quarantine due to symptoms, exposure, recent travel or COVID 19 positive infection
7. Please do not visit if you suffer from a chronic illness or disease as visitation does present a risk of transmission of Covid 19, whether or not the resident or visitor has symptoms.
8. Please arrive 15 minutes prior to your appointment. When you arrive at the home, remain in your car and please contact the receptionist. Provide your phone number.
9. If you are late for your appointment, please reschedule or the appointment will be abbreviated to the time of the visit.
10. The staff member will contact you to enter the front door of the home.
11. Please wear a cloth face covering upon entering the facility. You will be screened and asked to put on a cloth gown.
12. You must use the hand sanitizer upon entering and exiting the home.
13. You will proceed with the host to the visiting room. In accordance with regulations requirements, visits will be monitored by the host to ensure safety precautions are taken.
14. You must not exchange any packages, gifts, etc.
15. Social distancing of 6 feet apart must be maintained between residents and staff. (Please let us know if you need a speaker system, if the resident is hard of hearing.)
16. The room will be cleaned prior to, between and after the visits.
17. Please exit the front door immediately after the visit.
18. All visitors must agree to monitor themselves for signs and symptoms for 14 days after leaving the facility, and if symptoms develop they must self-isolate at home, contact their health care provider, and inform the home (401-723-4314).
19. Please note that if we have an outbreak, two or more residents test positive for Covid 19, we may need to, per RI DOH guidelines, revert back to the restricting visitation for at least 14 days.

**We appreciate your time, patience and support for our work in keeping our community safe. Many of our residents have been watching the news and are hopeful with the new vaccine for COVID 19. Residents are still being quarantine in their rooms for 14 days when returning from the hospital. So, your kindness and patience are much appreciated as we develop this visitation process.**

*Mother Patricia Metzgar*